

LUBBOCK YOUTH SOFTBALL (W.T.G.A.A.)

OFFICIAL LEAGUE REFUND POLICY

Lubbock Youth Softball (LYS) is a non-profit organization that incurs significant costs (insurance, uniforms, city fees, and equipment) well before the first pitch is thrown. To maintain the financial stability of our league, the following refund policy is strictly enforced.

I. REFUND SCHEDULE & ELIGIBILITY

The amount of your refund depends on when the request is submitted relative to the league's operational milestones:

- **Prior to Team Drafts:** Refund of registration fees minus a **\$5.00** credit/debit card processing fee.
- **After Teams Drafted/Formed (Uniforms Ordered):** Refund of registration fees **LESS** the cost of the team shirt and all mandatory player transaction charges.
- **After the Start of the First Game: NO REFUNDS** will be processed.

II. MANDATORY NON-REFUNDABLE FEES

Lubbock Youth Softball incurs immediate costs upon player registration that cannot be recouped. All approved refunds will be reduced by the following amounts:

- **City of Lubbock Fees:** \$9.50
- **USSSA Player Fee:** \$5.00
- **Online Credit Card Fees:** \$5.00
- **Uniform Costs:** (Variable based on order status; non-refundable once submitted).

III. CONDUCT-BASED FORFEITURE

AT NO POINT WILL A REFUND BE APPROVED IF A PLAYER, OR ANY OF THEIR RELATIVES, HAS BEEN DISMISSED OR SUSPENDED FROM THE LEAGUE DUE TO UNSPORTSMANLIKE BEHAVIOR OR FAILURE TO ABIDE BY THE LYS/USSSA CODE OF CONDUCT.

IV. SUBMISSION REQUIREMENTS

All refund requests must be submitted in writing. You may email lbkyouthsoftball@gmail.com or hand-deliver a request to any LYS League Commissioner or Board Member.

The following information is REQUIRED for processing:

1. **Player's Name**
2. **Parent/Guardian Name** (matching the original registration)
3. **Division** (e.g., 6U, JR Girls)
4. **Mailing Address Confirmation**
5. **Reason for Refund Request**

V. PROCESSING TIME

Once a refund request is approved by the Board, please allow up to **14 business days** for the refund to be processed and returned to the original form of payment or issued via check.

Lubbock Youth Softball Board of Directors *West Texas Girls Athletic Association*