



## **Sports Refund Policy**

Lufkin Parks and Recreation has established the following guidelines for requesting refunds for our sports programs. Please refer to the policies below to request a refund:

Refunds will not be issued for programs due to the following reasons:

- Unhappy with team assignment
- Weather cancellations
- Request not honored
- Unruly behavior

If a refund is granted, the amount refunded will be contingent on the order date of the team uniform. The uniform fee will be deducted from the refund if the refund is awarded.

Refunds that are awarded will be returned in one of two ways:

- **System Credit:** If the participant is registering for another program in the coming months, a system credit can be placed into our database to allow those funds to be used for future payments for registrations or events.
- **Check:** If a participant paid for the registration in question using a check or cash, a check will be issued to the participant. This process can take up to two weeks. Refunds can only be requested by participants listed on the player's registration. Checks will only be sent to the account holder's address.

Lufkin Parks and Recreation will not provide refunds or prorated fees for missed practices or games due to a participant registering for a program late.